IN THE

UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Robert L. Rae
SERIAL NO.: 10/642,532
FILING DATE: August 15, 2003

TITLE: Centralized Call Processing

EXAMINER: Pablo R. Ovando

GROUP ART UNIT: 2614

ATTY, DKT, NO.: 18279-14445

CERTIFICATE OF EFS-WEB TRANSMISSION

Pursuant to 240 OG 45 and the Legal Framework For EFS-Web, I hereby certify that this follow-on correspondence is being officially submitted through the USPTO EFS-Web system from the Pacific Time Zone of the United States on the local date shown below.

Signature:

Typed or Printed Name: Dohyun Ahn, Reg. No. 63,237 Dated:

COMMISSIONER FOR PATENTS P.O. BOX 1450

ALEXANDRIA, VA 22313-1450

AMENDMENT B AND REQUEST FOR CONTINUED EXAMINATION

Sir

In response to the Final Office Action dated November 7, 2008 for the patent application identified above, please amend the application as set forth herein.